

A refreshing
approach
to news



20th anniversary issue : **Summer 2015**

trade suppliers of washroom and cleaning products

It's a 20 Year Celebration!

20
YEARS

FUTURES SUPPLIES

SERVICE **QUALITY**
VALUE & RELIABILITY

As we celebrate our twentieth anniversary of business success this year, I am proud of what Futures Supplies has achieved and the exceptional team we have in place.

I set up the company back in 1995 when deciding to inspire and create a better start for my children and other young people drove me to pursue a dream of running my own business.

Today we supply washroom and

cleaning products to businesses, offices and cleaning companies nationally and even now, I find it hard to envisage that it would become the success it has.

Futures Supplies has always been and still remains, a customer focused business, delivering service, quality, value, reliability, with environmental consideration through technology and innovation and this will continue.

I would like to thank every person who has been associated with the company over the last twenty years as our success could not have been achieved without you.

I hope you enjoy some of our pictures from the last twenty years and we look forward to working with you all for many more years to come.

Mandie Kemp - Founder and Chief Executive



Service, quality, value and reliability has always been at the heart of Futures Supplies. Passionate about our people and delivering customer service excellence, the company has seen significant milestones in its twenty year history.

Can you spot any of the current management team in the original picture from the year the company was founded in 1995?

The house where we took in our very first delivery and our early rented warehouse and offices premises show our small beginnings.

*company
milestones*



There was still time for an occasional visit to the races!





growth
staff · apprentices



Hard work, dedication and recognising the need to be a forward thinking, customer driven company in a competitive market place drove the business towards expansion and success.

The company continued its commitment to supporting young people by providing work placements and apprenticeships.

As the Millennium struck at midnight in the year 2000 we were delighted to survive the long anticipated computer bug and a fire in 2001.



We were certified
BS EN ISO 9001
for our quality management
system in 1997 and went on to achieve
BS EN ISO 14001 for our environmental
management system in 2007



The company was proud to relocate in 2005 to its current home, purchasing brand new purpose built warehousing and office in South London to accommodate its continued expansion.

Embracing sustainability, the company was the first to purchase an electric van and a fleet of Hybrid vehicles. The company was also independently certified CarbonNeutral in 2005, this accreditation positions us as an industry leader with one of the strongest and most credible approaches to climate change.

Futures Supplies made it into The Sun newspaper after being nominated as Britain's Best Local Business!

We were all immensely proud of Andy, our office manager, who in 2011 successfully completed an amazing nine-day charity bike ride from Land's End to John O'Groats raising £5,000 on behalf of leading UK children's charity Action Medical Research.



FUTURE(S)
SUPPLIES & SERVICES LTD

TRADE SUPPLIERS OF
WASHROOM, JANITORIAL
& CLEANING PRODUCTS

Tel: 020 8689 2072
Fax: 020 8689 6027

www.futures-supplies.co.uk
info@futures-supplies.co.uk

expansion
offices · environment





awards
awarding experiences

Celebrating the best of business talent, Futures Supplies young vibrant team has been delighted and proud to have received recognition of its business success through local and national business awards, here we mention just a few.

The company boasts numerous green awards along with accolades for its customer service excellence, environmental projects and Corporate Social Responsibility projects.

Receiving its first major award in 2005, Futures Supplies not only won **Best Commitment to Corporate Social Responsibility** but was also delighted to be crowned the coveted **'Winner of Winners' at the Croydon Best of Business Awards.**

Mandie Kemp was awarded **Surrey Business Person of The Year** at the prestigious **Surrey Business Awards in 2006** and the company collected its first **Big Tick** at the **Business in The Community Awards** for demonstrating its improving business, its impact on society – in the marketplace, the workplace, the environment and the community.



2009 saw Futures Supplies awarded **The Green Organisation 'Golden Apple Award' at the Green Environment Awards for Environmental Best Practice at The House of Commons.**

customers
& suppliers



Collaborating with our customers along with our service and supply partners to deliver perfect partnerships has been key to our success.

Over the years, we have built many customer partnerships which have stood the test of time with some key players in the cleaning industry. Always going the extra mile to consistently meet and exceed expectations, we still supply our very first customer, David McLeod at Cresswell Office Services Ltd.

We have worked with many of our service and supply partners since the business began because we value partnerships that deliver continuity, loyalty, value and integrity.

Futures Supplies offers real added value including a web shop facility and web based budget control system backed up by full individual site by site reporting, making us the perfect partner.



now & then

staff past (where are they now) & present

Over the years, Futures Supplies has sadly had to say goodbye to some popular members of the team, who of course remain firm friends and we thought you would like to know where they are now.

Many of you will recognise Tracey Holden who was an account manager with the company for some ten years and left the business just over two years ago to become a bus driver but stays closely in touch.

Mia Gerrard our account manager back in 2001 headed off to Spain where she has been settled now for over 10 years, she remains a firm friend of the business.

Boo is the company mascot!

We would like to thank each and every member of the team over the years for all their hard work and contribution to the success of the business.

20 YEARS

FUTURES SUPPLIES
SERVICE QUALITY
VALUE & RELIABILITY

I hope you have enjoyed this celebration issue of our newsletter and sharing some of the stories and milestones of the last twenty years with us, whilst at the same time seeing some familiar faces!

Our ethos at Futures Supplies is to deliver service, quality, value, reliability, with environmental consideration through technology and innovation and this will continue as we move onto the next part of our business journey.

I can assure you of our continued commitment to our partnerships with our people, our customers and supply chain. It is my personal goal to ensure the continued success and growth of the company by continuing to listen and respond to our customers' needs and to be certain that we consistently provide exceptional value and service excellence.

We will continue to ensure inward investment to deliver the latest innovations and technology throughout our business and with a young dynamic and vibrant team in place we look forward to working with you for many years to come.

We would love to hear from you if we can help you in any way. In the meantime thank you to all our partners and customers for your continued support and loyalty.

Marc Kemp - Managing Director



M. Director
Marc Kemp



020 8689 2072

www.futures-supplies.co.uk



Futures Supplies & Support Services Ltd

Unit 1 Valley Point Industrial Estate,
Beddington Farm Road,
Croydon CR0 4WP

info@futures-supplies.co.uk
Fax: 020 8689 6027

Find us on...

